



# CIO Council

## AGENDA

**Tuesday, May 11, 2010**

**9 a.m. - noon**

Commonwealth Enterprise Solutions Center (CESC)  
Chesterfield Conference Room, 11751 Meadowville Lane, Chester VA 23836

- I. Welcome – *CIO Sam Nixon*
- II. Work Request (RFS) and Service Catalog Update -- *Mike Sandridge*
  - a. Advance input/questions
    - i. Clearing RFS backlog must be a priority
- III. Status of Transformation – *Chad Wirz*
- IV. Operational Improvements and Associated Metrics, IT Infrastructure Contract Amendment (Mod 60) -- *Chad Wirz*
- V. Service Level Agreement (SLA) Revisions, Mod 60 -- *Chad Wirz*
  - a. Advance input/questions
    - i. Agency SLAs are needed
    - ii. Cost will increase under contract modifications
- VI. Rates – *Dana Smith*
  - a. Advance input/questions
    - i. Rates must be coordinated with agencies early because agency IT staff must budget, work with agency fiscal staff
- VII. IT Contingent Labor Contract with ZeroChaos – *Susan Woolley and Hubie Harris*
  - a. Advance input/questions
    - i. Rate reductions could reduce quality of personnel
    - ii. 1099 employees may leave projects instead of converting to W-2 status
- VIII. Roundtable – *CIO Council Members*
- IX. Upcoming Meeting Dates – *Marcella Williamson*
- X. Adjourn